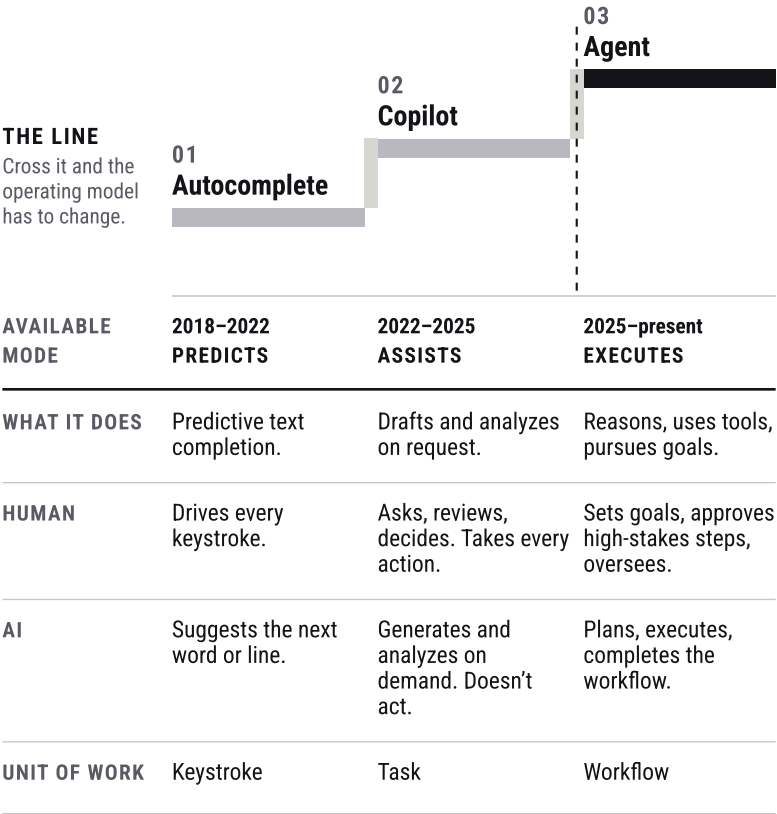


THE CAPABILITY LADDER

What this book means by “agent” — and why your operating model has to change when you cross the line.



▼ THE STRUCTURAL AGENTIC SHIFT ▼

Rungs 1–2 make people faster. Rung 3 changes who does the work.