

# TASKS→ WORKFLOWS→ JOBS

A job is a collection of workflows; a workflow is a collection of tasks.  
Agents climb.

## 1 AUTOMATING ROUTINE TASKS

Streamlining repetitive, rules-based activities.

then...



## 2 AUTOMATING ENTIRE WORKFLOWS

Orchestrating multi-step sequences and the data handoffs between them.

then...



## 3 AUTOMATING ENTIRE JOB FUNCTIONS

Executing comprehensive roles and the decision-making inside them.

### WHAT WE ACTUALLY SEE

In more than a hundred deployments we have never seen an entire job function automated. Very few automate a whole workflow. Most automate the tasks a human should not have been doing.

Split your workflows the same way: the redundant, rules-based tasks go to the agent; the judgment calls stay with your people.

### THE SHIFT: TASK-BASED → ROLE-BASED EXECUTION